

City of Wheeler Water Department
Application for Billing Adjustment due to Water Leak

Ordinance 2024-02

Customers will keep all pipes and fixtures of the customer's lines in repair at their own expense, and will be held liable for any and all damages which may result from their failure to do so. If the city notifies a customer of a leak and necessary repairs are not made within 14 days of that notification, the water may be shut off and not turned on again until the repairs are made. In the event a customer water leak is identified, the City of Wheeler staff, or in the event that the adjustment is over \$200.00, the City Council may approve an adjustment in the water bill, for one billing period only, of up to 50% of the estimated excess consumption provided that the customer met all requirements listed in Ordinance 2024-02.

Name: _____ Acct #: _____

Service Address: _____ Leak Timeframe: _____

Description of Event: _____

***Please include proof of leak repair (invoices, receipts, photographs, etc.)**

Signature: _____ Date: _____

To be filled out by Wheeler Public Works:

Date/Time Leak Began: _____ Date/Time Leak was Repaired: _____

Estimated Water Loss Due to Leak (Gallons): _____

Notes:

To be filled out by Wheeler Finance Department:

Estimated Cost of Water Loss Due to Leak: _____

Amount Requested to be Forgiven from Water Bill (50% of above): _____

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Notes:

City Council Hearing Date: _____

City Council "Ayes": _____

City Council "Nays": _____

Request Approved

Request Denied

ATTEST: Clif Kemp, Mayor

Pax Broder, City Manager

OR

Staff Member Signature